

## Cargo and Freight Agents (43-5011)

**Occupation description:** Expedite and route movement of incoming and outgoing cargo and freight shipments in airline, train, and trucking terminals, and shipping docks. Take orders from customers and arrange pickup of freight and cargo for delivery to loading platform. Prepare and examine bills of lading to determine shipping charges and tariffs.

### Employment and Job Openings

	Employment			Average annual openings		
	2016 estimate	2026 projection	Percent change	Labor force exits	Occupation transfers	Total
Alaska	731	756	3.4	23	37	63
United States	89,800	99,100	10.4	2,900	4,700	8,530

#### Job outlook

**Alaska:** Alaska's employment growth is low with high employment opportunities. [Read more.](#)

### 2019 Wages ?

	Mean Wage	Wage by Percentile				
	Mean	10th	25th	Median	75th	90th
United States	22.48	12.87	16.39	21.03	26.90	33.19
Alaska	21.19	15.18	17.08	20.34	25.56	29.15
Anchorage/Mat-Su Area	20.82	14.42	16.61	19.06	26.27	29.06
Fairbanks North Star Borough	21.23	16.41	18.26	21.42	23.82	25.40
Balance of State	22.05	15.76	17.87	21.44	25.82	30.37

### Labor Force Indicators

#### 2016 Worker Characteristics

Total workers	Nonresident workers	Percent nonresident	Percent age 45 plus	Percent age 50 plus
766	59	7.7	33.7	25.4

#### 2016 Potential Supply

Qualified but working in another occupation	243
Currently employed in a lower paid occupation	111
UI claimants previously working in occupation	65

#### 2016 ALEXsys Employment Data

Number of registrants	708
Number of job position postings	68
Ratio of registrants to job position postings	10.4

## Typical Entry-level Education, Experience, and/or On-the-job Training

**Education:** High school diploma or equivalent

**Work experience:** None

**On-the-job training:** Short-term on-the-job training

### Training Resources

	Degree
Computer Science	

	Degree
<b>Alaska Career College (Anchorage)</b>	
Business: Computer Technology	AAS
Business: Human Resources	Certificate

	Degree
<b>Alaska Computer Business Solutions LLC (Anchorage)</b>	
Access Boot Camp	
Access Level 1	
Access Level 2	
Access Level 3	
Acrobat Pro Level 1	
Acrobat Pro Level 2	
CyberSAFE Computer Security	
Excel Level 1	
Excel Level 2	
Excel Level 3	
Outlook 2013 Level 1	
Outlook 2013 Level 2	
Word Level 1	
Word Level 2	
Word Level 3	

	Degree
<b>Alaska Housing Finance Corporation (Anchorage)</b>	
Accuplacer Testing	
AlaskaHost Customer Service Essentials	
Basic Computer Skills Level 1	
Basic Computer Skills Level 2	
Basic Computer Skills Level 3	

Basic Keyboarding	
Internet Concepts and Applications	
Introduction to Personal Computers	
MS Digital Literacy Certification	
PC Repair	
Preparation for MOS Excel Certification	
Preparation for MOS Word Certification	
Proofreading	
Spreadsheets	
Using Your Galaxy Tablet	
Web Page Design	
Word Processing	

<b>Degree</b>
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**Alaska Job Corps (Palmer)**

Office Administration	
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<b>Degree</b>
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**Alaska Teamster-Employer Service Training Trust (Anchorage)**

Hazardous Material Transportation Specialist	
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<b>Degree</b>
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**Alaska Technical Center (Kotzebue)**

Workplace Basics	
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<b>Degree</b>
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**Alaska West Training Center (Fairbanks)**

Hazardous Materials Transportation Basic - HMT02	
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Hazardous Materials Transportation by Air Basic - HMT04	
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Hazardous Materials Transportation by Air Recurring - HMT05	
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Hazardous Materials Transportation General Awareness - HMT01	
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Hazardous Materials Transportation Infectious Substance - HMT10	
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Hazardous Materials Transportation Recurring - HMT03	
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Hazardous Materials Transportation Waste - HMT08	
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Transportation Specialist - ER10	
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<b>Degree</b>
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**Amundsen Educational Center (Soldotna)**

Quickbooks	
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<b>Degree</b>
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**AVTEC (Seward)**

Business & Office Technology Office Assistant	Certificate
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**Degree**

**Center for Employment Education (Anchorage)**

Hazardous Materials Transportation Specialist	
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Transportation Awareness, 49 CFR 172.704	
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**Degree**

**Embry-Riddle Aeronautical University (JBER)**

Aviation Security	BS
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**Degree**

**Environmental Management Inc (Anchorage)**

Hazmat Transportation (IMDG) Initial - 12 Hours	Certificate
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Hazmat Transportation (IMDG) Refresher - 8 Hours	Certificate
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**Degree**

**Iisagvik College (Barrow)**

Data Analysis I	Certificate
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Data Analysis II	Certificate
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IC3 - Internet and Computing Core Certification	Certificate
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Office Productivity	Endorsement
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**Degree**

**Literacy Council of Alaska (Fairbanks)**

Computer Literacy	
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**Degree**

**North Star Computing (Fairbanks)**

Effective Business Writing	
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Excel Complete	
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Outlook Complete	
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Project	
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Word Complete	
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**Degree**

**Northern Industrial Training (Palmer)**

Microsoft Excel / COMP002	
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Microsoft Word / COMP007	
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**Degree**

**Partners for Progress in Delta, Inc (Delta Junction)**

Business English	
Microsoft Excel	
Microsoft PowerPoint	
Microsoft Word	

**Degree**

**Southwest Alaska Vocational and Education Center (Igiugig)**

MS Access, Basic	
MS Excel, Advanced	
MS Excel, Intermediate	
MS Suite, Certificate of Completion	
Personal Computers/Cell Phones, Introduction	
Quickbooks Certificate of Completion	

**Degree**

**University of Alaska Anchorage (Anchorage)**

Office Technology	CT1
Office Technology	OEC

**Degree**

**University of Alaska Anchorage, Kenai (Soldotna)**

Office Technology	CT1
Office Technology	OEC

**Degree**

**University of Alaska Anchorage, Kodiak (Kodiak)**

Office Foundations	OEC
Office Occupations	CT2
Office Technology	CT1
Office Technology	OEC

**Degree**

**University of Alaska Anchorage, Mat-Su (Palmer)**

General Clerical	CT1
Office Foundations	OEC
Office Support	OEC
Office Technology	CT1
Office Technology	OEC

**Degree**

**University of Alaska Anchorage, Prince William Sound (Valdez)**

Office Occupations	AAS
Office Occupations	CT2

	<b>Degree</b>
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**Vocational Training and Resource Center (Juneau)**

Advanced Microsoft Access	
Advanced Microsoft Excel	
Advanced Microsoft Outlook	
Advanced Microsoft Word	
Application Development with Access	
Application Development with Access 2016	
Creating Forms in Microsoft Word	
Data Analysis: Excel Pivot Tables	
Data Analysis: Excel Power Pivots	
Data Analysis: Excel PowerPivots	
Data Analysis: Pivot Tables	
Excel 2016 VBA	
Introduction to Computers & Windows	
Introduction to Microsoft Access	
Introduction to Microsoft Excel	
Introduction to Microsoft Outlook	
Introduction to Microsoft Word	
Introduction to OneNote	

	<b>Degree</b>
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**WinCertification (Red Devil)**

Basic Computers 15 Clock Hrs	
Intro to Computing IC3 45 Clock Hrs	
Intro to Windows 30 Clock Hrs	
Introduction to MS Access	
Introduction to MS Excel	
Introduction to MS Word	
Keyboarding 15/30/45 Clock Hrs	
Microsoft Digital Literacy	
Microsoft: Windows Server	
Various online courses	

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July 09, 2020