

Bill and Account Collectors (43-3011)

Occupation description: Locate and notify customers of delinquent accounts by mail, telephone, or personal visit to solicit payment. Duties include receiving payment and posting amount to customer's account; preparing statements to credit department if customer fails to respond; initiating repossession proceedings or service disconnection; and keeping records of collection and status of accounts.

Employment and Job Openings

	Employment			Average annual openings		
	2016 estimate	2026 projection	Percent change	Labor force exits	Occupation transfers	Total
Alaska	362	378	4.4	14	24	40
United States	305,700	296,700	-3.0	11,300	19,800	30,190

Job outlook

Alaska: Alaska's employment growth is low with moderate employment opportunities. [Read more.](#)

2019 Wages ?

	Mean Wage	Wage by Percentile				
	Mean	10th	25th	Median	75th	90th
United States	18.90	12.40	14.78	17.79	22.04	27.34
Alaska	25.75	16.93	20.44	23.63	29.02	40.33
Anchorage/Mat-Su Area	25.71	16.76	20.34	23.48	29.00	40.78
Balance of State	25.64	19.76	21.97	25.05	29.05	33.70

Labor Force Indicators

2016 Worker Characteristics

Total workers	Nonresident workers	Percent nonresident	Percent age 45 plus	Percent age 50 plus
385	34	8.8	36.2	27.9

2016 Potential Supply

Qualified but working in another occupation	139
Currently employed in a lower paid occupation	23
UI claimants previously working in occupation	51

2016 ALEXsys Employment Data

Number of registrants	496
Number of job position postings	123
Ratio of registrants to job position postings	4.0

Alaska Licensing Information

Collection Agencies/Operators – [View licensing requirements and number licensed](#)

Typical Entry-level Education, Experience, and/or On-the-job Training

Education: High school diploma or equivalent

Work experience: None

On-the-job training: Moderate-term on-the-job training

Training Resources

	Degree
University of Alaska Fairbanks, CTC (Fairbanks)	
Financial Services Rep	OEC
	Degree
University of Alaska Southeast, Juneau (Juneau)	
Financial Institutions	OEC
	Degree
Wayland Baptist University (Anchorage)	
Banking and Finance	BAS

Department of Labor and Workforce Development, Research and Analysis Section
P.O. Box 115501
Juneau, Alaska 99811-5501
Phone: 907.465.4500, Fax: 907.523.9654
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