

# AlaskaHost Customer Service Essentials

**Provider:** Alaska Housing Finance Corporation

**Website**

<https://www.ahfc.us/publichousing/gateway-education/class-calendar/>

**Places:** Anchorage

Topics include basic customer service principles including relationships, perceptions, telephone technique, quality, ethics, record keeping, interpersonal reAlaskaHost is a statewide customer service training program the hospitality and visitor services industry. The program trains participants how to provide quality customer service for residents and visitors to Alaska.lationships, and teamwork.

## Related Occupations

Billing and Posting Clerks  
Cargo and Freight Agents  
Data Entry Keyers  
Information and Record Clerks, All Other  
Insurance Claims and Policy Processing Clerks  
Office Clerks, General  
Order Clerks  
Payroll and Timekeeping Clerks  
Procurement Clerks  
Production, Planning, and Expediting Clerks  
Receptionists and Information Clerks  
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive  
Social Science Research Assistants  
Statistical Assistants  
Word Processors and Typists

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