

Cargo and Freight Agents (43-5011)

Occupation description: Expedite and route movement of incoming and outgoing cargo and freight shipments in airline, train, and trucking terminals, and shipping docks. Take orders from customers and arrange pickup of freight and cargo for delivery to loading platform. Prepare and examine bills of lading to determine shipping charges and tariffs.

Employment and Job Openings

	Employment			Average annual openings		
	2016 estimate	2026 projection	Percent change	Labor force exits	Occupation transfers	Total
Alaska	731	756	3.4	23	37	63
United States	89,800	99,100	10.4	2,900	4,700	8,530

Job outlook

Alaska: Alaska's employment growth is low with high employment opportunities. [Read more.](#)

2018 Wages ?

	Mean Wage	Wage by Percentile				
	Mean	10th	25th	Median	75th	90th
United States	22.15	12.49	16.29	20.77	26.65	32.18
Alaska	19.05	13.77	15.45	18.10	22.27	26.34
Anchorage/Mat-Su Area	18.28	13.47	14.93	17.10	20.49	26.34
Balance of State	22.01	16.96	18.79	21.78	24.90	28.28

Labor Force Indicators

2016 Worker Characteristics

Total workers	Nonresident workers	Percent nonresident	Percent age 45 plus	Percent age 50 plus
766	59	7.7	33.7	25.4

2016 Potential Supply

Qualified but working in another occupation	243
Currently employed in a lower paid occupation	111
UI claimants previously working in occupation	65

2016 ALEXsys Employment Data

Number of registrants	708
Number of job position postings	68
Ratio of registrants to job position postings	10.4

Typical Entry-level Education, Experience, and/or On-the-job Training

Education: High school diploma or equivalent

Work experience: None

On-the-job training: Short-term on-the-job training

Training Resources

	Degree
Alaska Career College (Anchorage)	
Business Administration and Computer Technology - AAS	AAS
Business Administration Human Resource Management	Certificate

	Degree
Alaska Computer Business Solutions LLC (Anchorage)	
Access Boot Camp	
Access Level 1	
Access Level 2	
Access Level 3	
Access Level 4	
Acrobat Pro Level 1	
Acrobat Pro Level 2	
CyberSAFE Internet Security	
Excel Level 1	
Excel Level 2	
Excel Level 3	
Outlook 2013 Level 1	
Outlook 2013 Level 2	
Word Level 1	
Word Level 2	
Word Level 3	

	Degree
Alaska Housing Finance Corporation (Anchorage)	
Accuplacer Testing	
AlaskaHost Customer Service Essentials	
Basic Computer Skills Level 1	
Basic Computer Skills Level 2	
Basic Computer Skills Level 3	
Basic Keyboarding	
Computer Skills Level 3	

Internet Concepts and Applications	
Introduction to Personal Computers	
MS Digital Literacy Certification	
PC Repair	
Preparation for MOS Excel Certification	
Preparation for MOS Word Certification	
Proofreading	
Spreadsheets	
Using Your Galaxy Tablet	
Web Page Design	
Word Processing	

Degree

Alaska Job Corps (Palmer)

Office Administration	
-----------------------	--

Degree

Alaska Teamster-Employer Service Training Trust (Anchorage)

Hazardous Material Transportation Specialist	
--	--

Degree

Alaska Technical Center (Kotzebue)

Workplace Basics	
------------------	--

Degree

Alaska West Training Center (Fairbanks)

Hazardous Materials Transportation Basic - HMT02	
Hazardous Materials Transportation by Air Basic - HMT04	
Hazardous Materials Transportation by Air Recurring - HMT05	
Hazardous Materials Transportation General Awareness - HMT01	
Hazardous Materials Transportation Infectious Substance - HMT10	
Hazardous Materials Transportation Recurring - HMT03	
Hazardous Materials Transportation Waste - HMT08	
Transportation Specialist - ER10	

Degree

Amundsen Educational Center (Soldotna)

Computer Information Processor	
General Office Clerk	
Microsoft Excel	
Microsoft Outlook	

Microsoft PowerPoint	
Microsoft Word	
Office Occupations	
Quickbooks	

Degree

AVTEC (Seward)

Business & Office Technology Office Assistant	Certificate
MS Excel 2010 Level 1	
MS Excel 2010 Level 2	
MS Excel 2013	

Degree

Center for Employment Education (Anchorage)

Hazardous Materials Transportation Specialist	
Transportation Awareness, 49 CFR 172.704	

Degree

Embry-Riddle Aeronautical University (JBER)

Aviation Security	BS
-------------------	----

Degree

Environmental Management Inc (Anchorage)

Hazmat Transportation (IMDG) Initial - 12 Hours	Certificate
Hazmat Transportation (IMDG) Refresher - 8 Hours	Certificate

Degree

Galena Interior Learning Academy (Galena)

Computer Science	
------------------	--

Degree

Iisagvik College (Barrow)

IC3 - Internet and Computing Core Certification	Certificate
---	-------------

Degree

Literacy Council of Alaska (Fairbanks)

Computer Literacy	
-------------------	--

Degree

North Star Computing (Fairbanks)

Effective Business Writing	
Excel Complete	

Outlook Complete	
Project	
Word Complete	

	Degree
--	---------------

Northern Industrial Training (Palmer)

Microsoft Access / COMP001	
Microsoft Excel / COMP002	
Microsoft Office Introduction / COMP003	
Microsoft Office Powerpoint	
Microsoft Outlook / COMP004	
Microsoft Project / COMP005	
Microsoft Publisher / COMP006	
Microsoft Word / COMP007	

	Degree
--	---------------

Partners for Progress in Delta, Inc (Delta Junction)

Business English	
Microsoft Excel	
Microsoft PowerPoint	
Microsoft Word	

	Degree
--	---------------

Southwest Alaska Vocational and Education Center (Igiugig)

MS Access, Basic	
MS Excel, Advanced	
MS Excel, Intermediate	
MS Suite, Certificate of Completion	
Personal Computers/Cell Phones, Introduction	
Quickbooks Certificate of Completion	

	Degree
--	---------------

University of Alaska Anchorage (Anchorage)

Office Technology	CT1
Office Technology	OEC

	Degree
--	---------------

University of Alaska Anchorage, Kenai (Soldotna)

Office Technology	CT1
Office Technology	OEC

	Degree
University of Alaska Anchorage, Kodiak (Kodiak)	
Office Foundations	OEC
Office Occupations	CT2
Office Technology	CT1
Office Technology	OEC

	Degree
University of Alaska Anchorage, Mat-Su (Palmer)	
General Clerical	CT1
Office Foundations	OEC
Office Support	OEC
Office Technology	CT1
Office Technology	OEC

	Degree
University of Alaska Anchorage, Prince William Sound (Valdez)	
Office Occupations	AAS
Office Occupations	CT2

	Degree
Vocational Training and Resource Center (Juneau)	
Advanced Microsoft Access	
Advanced Microsoft Excel	
Advanced Microsoft Outlook	
Advanced Microsoft Word	
Application Development with Access	
Application Development with Access 2016	
Creating Forms in Microsoft Word	
Data Analysis: Excel Pivot Tables	
Data Analysis: Excel Power Pivots	
Data Analysis: Excel PowerPivots	
Data Analysis: Pivot Tables	
Excel 2016 VBA	
Introduction to Computers & Windows	
Introduction to Microsoft Access	
Introduction to Microsoft Excel	
Introduction to Microsoft Outlook	
Introduction to Microsoft Word	
Introduction to OneNote	

	Degree
WinCertification (Red Devil)	
Basic Computers 15 Clock Hrs	
IC3 Computer Fundamentals Certification (IC3)	
Intro to Computing IC3 45 Clock Hrs	
Intro to Windows 30 Clock Hrs	
Introduction to MS Access	
Introduction to MS Excel	
Introduction to MS Word	
Introduction to PC	
Keyboarding 15/30/45 Clock Hrs	
Microsoft: Digital Literacy	
Microsoft: Windows Server	

Department of Labor and Workforce Development, Research and Analysis Section
P.O. Box 115501
Juneau, Alaska 99811-5501
Phone: 907.465.4500, Fax: 907.523.9654
June 15, 2019