

## Hotel, Motel, and Resort Desk Clerks (43-4081)

**Occupation description:** Accommodate hotel, motel, and resort patrons by registering and assigning rooms to guests, issuing room keys or cards, transmitting and receiving messages, keeping records of occupied rooms and guests' accounts, making and confirming reservations, and presenting statements to and collecting payments from departing guests.

### Employment and Job Openings

|               | Employment    |                 |                | Average annual openings |                      |        |
|---------------|---------------|-----------------|----------------|-------------------------|----------------------|--------|
|               | 2016 estimate | 2026 projection | Percent change | Labor force exits       | Occupation transfers | Total  |
| Alaska        | 960           | 1,052           | 9.6            | 56                      | 99                   | 164    |
| United States | 252,600       | 263,800         | 4.4            | 14,300                  | 25,500               | 40,920 |

#### Job outlook

**Alaska:** Alaska's employment growth is low with very high employment opportunities. [Read more.](#)

### 2018 Wages ?

|                              | Mean Wage | Wage by Percentile |       |        |       |       |
|------------------------------|-----------|--------------------|-------|--------|-------|-------|
|                              | Mean      | 10th               | 25th  | Median | 75th  | 90th  |
| United States                | 12.08     | 8.70               | 9.82  | 11.39  | 13.50 | 16.37 |
| Alaska                       | 14.58     | 10.94              | 12.55 | 14.22  | 16.65 | 18.71 |
| Anchorage/Mat-Su Area        | 15.20     | 12.52              | 13.42 | 14.94  | 17.15 | 18.67 |
| Fairbanks North Star Borough | 14.65     | 10.97              | 11.87 | 14.17  | 17.30 | 19.10 |
| Balance of State             | 14.11     | 10.36              | 12.20 | 13.74  | 15.67 | 18.53 |

### Labor Force Indicators

#### 2016 Worker Characteristics

| Total workers | Nonresident workers | Percent nonresident | Percent age 45 plus | Percent age 50 plus |
|---------------|---------------------|---------------------|---------------------|---------------------|
| 1,428         | 496                 | 34.7                | 27.1                | 20.6                |

#### 2016 Potential Supply

|   |     |
|---|-----|
| Qualified but working in another occupation   | 438 |
| Currently employed in a lower paid occupation | 0   |
| UI claimants previously working in occupation | 146 |

#### 2016 ALEXsys Employment Data

|   |       |
|---|-------|
| Number of registrants                         | 1,957 |
| Number of job position postings               | 180   |
| Ratio of registrants to job position postings | 10.9  |

## Typical Entry-level Education, Experience, and/or On-the-job Training

**Education:** High school diploma or equivalent

**Work experience:** None

**On-the-job training:** Short-term on-the-job training

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