

Switchboard Operators, Including Answering Service (43-2011)

Occupation description: Operate telephone business systems equipment or switchboards to relay incoming, outgoing, and interoffice calls. May supply information to callers and record messages.

Employment and Job Openings

	Employment			Average annual openings		
	2016 estimate	2026 projection	Percent change	Labor force exits	Occupation transfers	Total
Alaska	207	222	7.2	13	14	29
United States	93,200	74,700	-19.9	5,300	5,600	9,050

Job outlook

Alaska: Alaska's employment growth is low with low employment opportunities. [Read more.](#)

2018 Wages

	Mean Wage	Wage by Percentile				
	Mean	10th	25th	Median	75th	90th
United States	15.04	10.12	11.76	14.14	17.43	21.46
Alaska	16.94	12.81	14.17	15.60	17.84	19.50
Anchorage/Mat-Su Area	16.45	13.36	14.37	15.61	17.77	19.11

Labor Force Indicators

2016 Worker Characteristics

Total workers	Nonresident workers	Percent nonresident	Percent age 45 plus	Percent age 50 plus
225	32	14.2	30.5	24.6

2016 Potential Supply

Qualified but working in another occupation	70
Currently employed in a lower paid occupation	8
UI claimants previously working in occupation	27

2016 ALEXsys Employment Data

Number of registrants	185
Number of job position postings	0
Ratio of registrants to job position postings	0.0

Typical Entry-level Education, Experience, and/or On-the-job Training

Education: High school diploma or equivalent

Work experience: None

On-the-job training: Short-term on-the-job training

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