General and Operations Managers (11-1021)

Occupation description: Plan, direct, or coordinate the operations of public or private sector organizations. Duties and responsibilities include formulating policies, managing daily operations, and planning the use of materials and human resources, but are too diverse and general in nature to be classified in any one functional area of management or administration, such as personnel, purchasing, or administrative services. Excludes First-Line Supervisors.

Employment and Job Openings

	Average employment			Average annual openings		
	2014 estimate	2024 projection	Percent change	Growth	Replacement	Total
Alaska	4,397	4,676	6.3	28	115	143
United States	2,124,100	2,275,200	7.1	15,110	53,770	68,880

Job outlook

Alaska: Alaska's employment growth is low with very high employment opportunities. Read more.

2015 Wages

	Mean Wage	Wage by Percentile				
	Mean	10th	25th	Median	75th	90th
United States	57.44	21.24	31.13	46.99	73.21	*
Alaska	50.06	23.25	31.14	43.12	61.72	82.55
Anchorage/Mat-Su Area	54.97	25.55	33.60	47.70	67.42	*
Fairbanks North Star Borough	44.67	21.98	28.41	38.03	54.22	74.15
Southeast Region	42.13	21.92	28.01	38.77	53.08	67.02
Balance of State	45.48	20.49	29.30	38.65	55.43	78.10

* indicates the estimate is not available, or the hourly wage is greater than $100, or the annual wage is greater than $208,000.

Labor Force Indicators

2014 Worker Characteristics

Total workers	Nonresident workers	Percent nonresident	Percent age 45 plus	Percent age 50 plus
4,832	632	13.1	58.4	45.4

2014 Potential Supply

Qualified but working in another occupation	1,112
Currently employed in a lower paid occupation	860
UI claimants previously working in occupation	401

2014 ALEXsys Employment Data

Number of registrants	1,971

Number of job position postings	230
Ratio of registrants to job position postings	8.6

Typical Entry-level Education, Experience, and/or On-the-job Training

Education: Bachelor's degree

Work experience: More than 5 years

On-the-job training: None

Training Resources

	Degree
Alaska Computer Business Solutions LLC (Anchorage)	
Project Level 1	
Project Level 2	

	Degree
Alaska Pacific University (Anchorage)	
Accelerated Business Administration & Management/Master of Business Administration	BA/MBA
Alaska Native Executive Leadership Program Certificate	Certificate
Alaska Native Governance	BA
Business Administration	AA
Business Administration and Management	BA
Entrepreneurship Certificate	Certificate
Information and Communication Technology	MBA
Investments Certificate	Certificate
Master of Business Administration	MBA
Strategic Leadership	MBA

	Degree
Alaska Petroleum Academy (Kenai)	
Cook Inlet Training Standards/24 Hour Hazwoper	
Cook Inlet Training Standards/Hazwoper Refresher	
Petroleum Chemical Health and Safety	
Petroleum Chemical Health and Safety Refresher	

	Degree
Alaska Teamster-Employer Service Training Trust (Anchorage)	
North Slope Training Cooperative	

	Degree
Alaska West Training Center (Fairbanks)	

Hydrogen Sulfide - H2S	
Petroleum Technician - ER06	
Petroleum Workers Safety and Health - S05	
Unescorted Module - NSTC01	

	Degree
Beacon Occupational Health and Safety Services (Anchorage)	
Cook Inlet Training Standards & Industrial Safety (CITS)	Certificate
North Slope Training Cooperative (NSTC) Unescorted with/without H2S	Certificate

	Degree
Charter College, Anchorage (Anchorage)	
Business Administration	AAS
Business Administration	BS
Business Administration	MBA

	Degree
Conscious Solutions (Anchorage)	
Change & Time Management	

	Degree
Embry-Riddle Aeronautical University (JBER)	
Aviation	MS
Aviation Business Administration	AS
Aviation Business Administration	BS
Business Administration in Aviation	MBAA
Human Security & Resilience	BS
Leadership	MS
Management	MSM
Project Management	BS
Project Management	MS
Technical Management	AS
Technical Management	BS

	Degree
Environmental Management Inc (Anchorage)	
NSTC 6 PACK & H2S Module	Certificate

	Degree
Ilisagvik College (Barrow)	
Business and Management	AAS

Business Specialist I	Certificate
Business Specialist II	Certificate
Entrepreneurship/Small Business and Mgmt. Specialist I	Certificate
Industrial Safety, Level 1	Endorsement

	Degree
Northern Industrial Training (Palmer)	
NSTC 2014 ASH Update / 003	
NSTC Confined Space Entry / 004	
NSTC Energy Isolation / 005	
NSTC Fall Protection / 006	
NSTC Hydrogen Sulfide (H2S) Module/002	
NSTC Respiratory Protection /007	
NSTC Unescorted/001	
PEC Premier Basic Orientation / 051	
PEC Premier Core Compliance / 052	

	Degree
Nu-Solutions Consulting (Anchorage)	
Advanced Primavera P6, Fundamentals Professional Client, Course 106-P	Certificate
Advanced Project Modeling and Estimating, Class E-201	Certificate
Essentials of HD Performance HD P101	
Essentials of Project Modeling and Estimating, Class E-101	Certificate
Managing Risk in Primavera Risk Analysis, Course 501	
Migrating from P3 to Primavera P6	
Oracle Primavera Contract Management, Course 201	Certificate
Primavera P6 Advanced	
Primavera P6 Analytics 11g	
Primavera P6 Fundamentals Rel15 (P6 Web), Course 101	Certificate
Primavera P6 Professional Fundamentals, Course 102	Certificate
Primavera P6 Reporting with BI Publisher 11g	
Primavera P6, Application Administration 15, Course 106-A	Certificate
Project Management in Oracle Primavera Contractor, Course 700	
Resource Management in Oracle Primavera P6, Course 106-R	Certificate
Resource Management in Oracle Primavera Web Access, Course 107	Certificate

	Degree
Partners for Progress in Delta, Inc (Delta Junction)	
Small Business	

	Degree

University of Alaska Anchorage (Anchorage)

Finance	Bac
General Management	Mas
Logistics & Supply Chain Ops	OEC
Management	Bac
Public Administration	Mas
Retail Management	CT1

	Degree

University of Alaska Fairbanks (Fairbanks)

Business Administration	Bac
Business Administration	Mas

	Degree

University of Alaska Fairbanks, Bristol Bay (Dillingham)

Applied Business	AAS
Applied Business Mgmt	CT2

	Degree

University of Alaska Fairbanks, Chukchi (Kotzebue)

Applied Business	AAS
Applied Business Mgmt	CT2

	Degree

University of Alaska Fairbanks, CTC (Fairbanks)

Applied Business	AAS
Applied Business Mgmt	CT2

	Degree

University of Alaska Fairbanks, Interior Alaska (Fairbanks)

Applied Business	AAS
Applied Business Mgmt	CT2

	Degree

University of Alaska Fairbanks, Kuskokwim (Bethel)

Applied Business	AAS
Applied Business Mgmt	CT2

	Degree

University of Alaska Fairbanks, Northwest (Nome)

Applied Business	AAS
Applied Business Mgmt	CT2

	Degree
University of Alaska Southeast, Juneau (Juneau)	
Business Administration	AAS
Business Administration	Bac
Public Administration	Mas

	Degree
University of Alaska Southeast, Ketchikan (Ketchikan)	
Business Administration	AAS

	Degree
University of Alaska Southeast, Sitka (Sitka)	
Business Administration	AAS

	Degree
University of Alaska, Mining and Petroleum Training Service (Soldotna)	
North Slope Training Consortium (NTSC)	

	Degree
Vocational Training and Resource Center (Juneau)	
Business Management Essentials	Certificate
Microsoft Project Pro Complete	
Small Business Management	

	Degree
Wayland Baptist University (Anchorage)	
Business Administration (BBA)	BA
Business Administration (MBA)	MBA
Management (D.Mgt.)	D.Mgt.
Management (MAM)	MA
Public Administration (M.P.A)	MA

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